

Central Scotland Police Strategic Development



Memorandum

To See Distribution

From Ian Wilson
Strategic Development, HQ

Date 24/10/2008

Subject Force Performance Framework Q1-Q2 2008/09

The Scottish Policing Performance Framework (SPPF) was launched across Scotland on 1st April 2007 designed to measure, report and manage police performance. The SPPF was developed by ACPOS, with input from forces, the Scottish Government, the Scottish Police Authorities Conveners Forum, Audit Scotland and Her Majesty's Inspectorate of Constabulary, the SPPF is reviewed and re-issued annually. The primary focus of the SPPF are the Outcome / Activity indicators, other indicators are however important and necessary as they provide contextual information about the environment within which forces are operating.

The Force adopted the SPPF and augmented it with local indicators directly linked to its strategic priorities together with Single Outcome Agreement (SOA) indicators relevant to each Community Planning Partnership. The attached report summarises Force performance against these various indicators, disaggregated by Area Command over the period Q1-Q2 2008/09 (01/04/08 - 30/09/08).

The report lists each indicator by unique reference number e.g. SR7/1, the "/1" being the pillar of Safer Central which will drive continuous performance improvement. The indicators desired direction of travel is signified by the symbols ↓↑, whilst current results are colour coded as either: **green** - improved/maintained performance or reduced service demand; **red** - reduced performance or increased service demand and **amber** signifying movement within the indicator is neutral. It has not been possible to populate all of the indicators within the Framework, however lead departments are endeavouring to increase future reporting. Baselines against which current Force performance is assessed are YTD (year-to-date) 2007/08 compared with YTD 2008/09, however a broader assessment base of 3-year averages has also been included where available.

Regards

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Chief Inspector - CCSO (Copy to JPB Members)
Chief Inspector - Strategic Development
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Marketing & Communications Manager
CSpace - Domain: Strategic Development

Central Scotland Police Performance Framework

Stirling Area Command Results, Year to Date Quarter 2 2008/09

(01/04/08 - 30/09/08)

	Service Response				Public Reassurance & Community Safety											Criminal Justice & Tackling Crime				Sound Governance & Efficiency			
	Ref *	Indicator	2008/09	2007/08	Ref *	Indicator	2008/09			2007/08			3-Yr Avg.		Ref *	Indicator	2008/09	2007/08	Ref *	Indicator	2008/09	2007/08	
Outcomes	SR1/5	Complaint cases per 10K incidents ↓	11.6	9.8	PR1/4	Gp 1 crimes (Number ↓, per K pop' ↓, % detection ↑)	66	0.75	94%	71	0.81	96%	76	0.86	91%								
	SR2/5	Complaint allegations ↓	33	23	PR2/1	Gp 2 crimes (Number ↓, per K pop' ↓, % detection ↑)	37	0.42	78%	81	0.92	88%	55	0.62	91%								
	SR3/5	Compliant allegations where action taken	24%	22%	PR3/1	Gp 3 crimes (Number ↓, per K pop' ↓, % detection ↑)	1,203	13.64	44%	1,390	15.76	44%	1,389	15.75	48%								
	SR4/5	Service complaints per 10K pop ↓	1.13	0.34	PR4/1	Gp 4 crimes (Number ↓, per K pop' ↓, % detection ↑)	865	9.81	37%	815	9.24	39%	865	9.81	43%								
	SR5/1	Service user satisfaction (initial contact) ↑	96%	90%	PR5/2	Gp 5 crimes (Number, per K pop', % detection)	662	7.51	99%	666	7.55	100%	686	7.78	99%								
	SR6/1	Service user satisfaction (overall contact) ↑	89%	84%	PR6/1	Gp 6 crimes (Number, per K pop', % detection)	1,692	19.19	94%	1,783	20.22	92%	1,735	19.67	92%								
	SR7/1	Service users adequately informed re progress ↑	41%	54%	PR7/3	Gp 7 crimes (Number, per K pop', % detection)	3,253	36.89	100%	3,049	34.57	98%	2,768	31.39	100%								
	SR8/1	General satisfaction with force performance ↑	91%	85%	PR8/1	Racist crimes (Number, per K pop', % detection ↑)	58	0.66	67%	47	0.53	85%	46	0.52	93%								
	SR9/1	Satisfaction with police patrol visibility ↑	50%	35%	PR9/1	Residential house break-ins (Number ↓, per K pop' ↓, % detection ↑)	65	0.74	43%	107	1.21	37%	94	1.07	34%								
					PR10/1	Vandalisms (Number ↓, per K pop' ↓, % detection ↑)	802	9.09	35%	744	8.44	37%	808	9.16	42%								
				PR11/1	Gp 1-5 crime (Number, per K pop', % detection ↑)	2,833	32.12	56%	3,023	34.28	57%	3,064	34.74	60%									
				PR12/1	Enforcement of quality of life offences (No. Detected ↑, per K pop ↑)	1,129	12.80		1,073	12.17		1,163	13.19										
				PR13/3	All Person KSI (Number ↓, per MVK ↓)	47	0.077		46	0.075		52	0.085										
				PR14/3	Child KSI (Number ↓, per MVK ↓)	3	0.005		3	0.005		4	0.007										
				PR15/3	Slight injuries (Number ↓, per MVK ↓)	137	0.223		167	0.272		164	0.267										
				PR16/3	Injury road collisions (Number ↓, per MVK ↓)	146	0.238		161	0.262		158	0.257										
				PR17/3	Alcohol related road collisions (Number ↓, per MVK ↓)	4	0.007		11	0.018		6	0.010										
				PR18/3	Alcohol related driving incidents (Number ↓, per MVK ↓)	88	0.143		108	0.176		105	0.171										
				PR20/1	Racist incidents (Number, per K pop')	59	0.67		51	0.58													
				PR30/2	Class A Drug Supply Offences ↑	54			77														
				PR34/2	Number of drug dealers reported ↑	45			50														
				PR44/5	Number of Special Constables ↑	24			30														
				PR45/5	Number of Special Constables duty hours ↑	2,869			5,735														
				SR21/1	Emergency calls attended within target ↑	85%			83%														
				SR22/1	Average emergency call attendance time (mins.) ↓	9.3			10.2														
				SR42	Total number of incidents per 10K pop' ↓	2,060			2,320														
				SR43	Number of sudden death incidents ↓	69			71														
				SR44	Number of missing persons incidents ↓	113			218														
				PR50	Number of registered sex offenders in the community	47			43														
				PR51	Number of domestic abuse incidents per 10K pop' ↓	46			38														
				PR52	Estimated number of problem drug users ↓	No Data			No Data														
				PR53	Number of persons taken into police custody ↓	3,101			3,357														
				CJ1/5	SPR's to COPFS @ 28 days (target >80%) ↑	88%			83%														
				CJ2/5	SPR's to SCRA @ 14 days (target >80%) ↑	82%			85%														
				CJ3/5	SPR's marked as 'no proceedings' by COPFS ↓	12%			18%														
				CJ4/5	Antisocial behaviour fixed penalty notices issued ↑	487			180														
				CJ5/5	Formal police warnings issued (adults) ↑	71			56														
				CJ6/5	Restorative justice warnings issued ↑	44			64														
				S610	Number of police officers (FTE)	173.5			No Data														
				S611	Number of police staff (FTE)	27.3			No Data														
				S612/5	Sickness absence for police officers ↓	No Data			No Data														
				S613/5	Sickness absence for police staff ↓	No Data			No Data														
				S614	Ratio of police officers leaving the organisation	3.4%			No Data														
				S615	Ratio of police staff leaving the organisation	3.4%			No Data														
				S616	Salary costs accounted for by overtime	4.5%			4.2%														
				S617/5	Availability of vehicle fleet ↑	No Data			No Data														
				S620	Expenditure on salaries (£M)	£3.478			£3.413														
				S621	Ratio of expenditure on operating costs:	No Data			No Data														
				S623	Variance from overtime budgets ↓	52.6%																	
				S624	Ratio of female police officers	29%			No Data														
				S625	Ratio of male police officers	71%			No Data														
				S626	Ratio of female police staff	69%			No Data														
				S627	Ratio of male police staff	31%			No Data														
				S628	Ratio of police officers from minority ethnic groups	1.8%			No Data														
				S629	Ratio of police staff from minority ethnic groups	0.0%			No Data														
				S630	Ratio of police officers by service band: ≤5 yrs service	39%			No Data														
					≥26 yrs service	7%			No Data														
				S631	Ratio of police staff by service band: ≤5 yrs service	34%			No Data														
				S632	Ratio of disabled staff in post	No Data			No Data														
				S634	Expenditure per resident	No Data			No Data														

Key
 Indicator Positive (Improved / Maintained Performance or Reduced Service Demand)
 Indicator Negative (Reduced Performance or Increased Service Demand)
 Indicator Neutral
 Lead Dept Currently Unable to Provide Data
↑ Indicators Desired Direction of Travel

* The Force aims to deliver improvement in these indicators using the following Pillars of Safer Central:

- 1 - 'Making People Feel Safer'
- 2 - 'Tackling the Dealers'
- 3 - 'Making Our Roads Safer'
- 4 - 'Tackling Violent Crime'
- 5 - 'Moving the Force Forward'

Indicator specific to Central Scotland Police (local indicator)
Single Outcome Agreement Indicator (SOA)
 Crime statistics counting convention = SEJD MKQ ('date created', detections not linked)
 Per K pop' = Per Thousand Population
 Per MVK = Per Million Vehicle Kilometers
 KSI = Killed and Seriously Injured