

Central Scotland Police Strategic Development



Memorandum

To See Distribution

From Ian Wilson
Strategic Development, HQ

Date 06/08/2008

Subject Force Performance Framework Q1 2008/09

The Scottish Policing Performance Framework (SPPF) was launched across Scotland on 1st April 2007 designed to measure, report and manage police performance. The SPPF was developed by ACPOS, with input from forces, the Scottish Government, the Scottish Police Authorities Conveners Forum, Audit Scotland and Her Majesty's Inspectorate of Constabulary, the SPPF is reviewed and re-issued annually. The primary focus of the SPPF are the Outcome / Activity indicators, other indicators are however important and necessary as they provide contextual information about the environment within which forces are operating.

The Force adopted the SPPF and augmented it with local indicators directly linked to its strategic priorities together with Single Outcome Agreement (SOA) indicators relevant to each Community Planning Partnership. The attached report summarises Force performance against these various indicators, disaggregated by Area Command over the period Q1 2008/09 (01/04/08 - 30/06/08).

The report lists each indicator by unique reference number e.g. SR1/1, the "/1" being the pillar of Safer Central which will drive continuous performance improvement. The indicators desired direction of travel is signified by the symbols ↓↑, whilst current results are colour coded as either; **green** - improved/maintained performance or reduced service demand; **red** - reduced performance or increased service demand and **amber** signifying movement within the indicator is neutral. It has not been possible to populate all of the indicators within the Framework, however lead departments are endeavouring to increase future reporting. Baselines against which current Force performance is assessed are YTD (year-to-date) 2007/08 compared with YTD 2008/09, however a broader assessment base of 3-year averages has also been included where available.

Regards

Distribution

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Area Commander - Falkirk
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Chief Inspector - Community Safety Policy Unit
Chief Inspector - CCSO (Copy to JPB Members)
Chief Inspector - Strategic Development
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Marketing & Communications Manager
Force Intranet - Domain: Strategic Development

Central Scotland Police Performance Framework

Force Level Results, Year to Date Quarter 1 2008/09

(01/04/08 - 30/06/08)

	Service Response				Public Reassurance & Community Safety								Criminal Justice & Tackling Crime				Sound Governance & Efficiency					
	Ref *	Indicator	2008/09	2007/08	Ref *	Indicator	2008/09		2007/08		3-Yr Avg.		Ref *	Indicator	2008/09	2007/08	Ref *	Indicator	2008/09	2007/08		
Outcomes	SR1/5	Complaint cases per 10K incidents↓	12.4	13.3	PR1/4	Gp 1 crimes (Number↓, per K pop'↓, % detection↑)	132	0.46	92%	129	0.45	102%	122	0.43	98%			S61	Value of efficiency savings - cashable (target 2%)↑	No Data	No Data	
	SR2/5	Complaint allegations↓	48	70	PR2/1	Gp 2 crimes (Number↓, per K pop'↓, % detection↑)	80	0.28	94%	131	0.46	98%	109	0.38	89%			S62	Value of efficiency savings - non-cashable↑	No Data	No Data	
	SR3/5	Compliant allegations where action taken	17%	21%	PR3/1	Gp 3 crimes (Number↓, per K pop'↓, % detection↑)	2,141	7.48	42%	2,027	7.08	46%	2,109	7.36	50%							
	SR4/5	Service complaints per 10K pop↓	0.49	0.63	PR4/1	Gp 4 crimes (Number↓, per K pop'↓, % detection↑)	1,520	5.31	33%	1,519	5.30	39%	1,567	5.47	41%							
	SR5/1	Service user satisfaction (initial contact)↑	Data	89%	PR5/2	Gp 5 crimes (Number, per K pop', % detection)	1,029	3.59	98%	1,221	4.26	101%	1,153	4.03	100%							
	SR6/1	Service user satisfaction (overall contact)↑	Data	85%	PR6/1	Gp 6 crimes (Number, per K pop', % detection)	2,741	9.57	90%	3,158	11.03	92%	2,826	9.87	92%							
	SR7/1	Complainers adequately updated re progress↑	sourced from QA	52%	PR7/3	Gp 7 crimes (Number, per K pop', % detection)	4,421	15.44	100%	4,784	16.70	94%	4,140	14.46	101%							
	SR8/1	General satisfaction with force performance↑	Service User	87%	PR8/1	Racist crimes (Number, per K pop', % detection↑)	86	0.30	83%	80	0.28	79%	89	0.31	83%							
	SR9/1	Satisfaction with police patrol visibility↑	Survey	44%	PR9/1	Residential house break-ins (Number↓, per K pop'↓, % detection↑)	138	0.48	44%	132	0.46	47%	159	0.56	43%							
	SR10/1	Telephone call handling satisfaction↑	Q2	94%	PR10/1	Vandalisms (Number↓, per K pop'↓, % detection↑)	1,423	4.97	31%	1,398	4.88	37%	1,458	5.09	39%							
	SR11/5	Criminal complaint investigations (target 80% in 10 weeks)↑		33%	100%	PR11/1	Gp 1-5 crime (Number, per K pop', % detection↑)	4,902	17.12	53%	5,027	17.55	60%	5,059	17.66	61%						
	SR12/5	Service complaint investigations (target 85% in 8 weeks)↑		77%	75%	PR12/1	Enforcement of quality of life offences (No. Detected↑, per K pop↑)	1,724	6.02		1,915	6.69		1,905	6.65							
Activities	SR20/1	Emergency calls answered @ 10 sec. (target 90%)↑	93%	90%	PR30/2	Class A Drug Supply Offences↑	72			112								S610	Number of police officers (FTE)	837.3	814.1	
	SR21/1	Emergency calls attended within target↑	89%	89%	PR31/2	Class A Drug Seizures (wt gms)↑	107			33								S611	Number of police staff (FTE)	340.0	354.3	
	SR22/1	Average emergency call attendance time (mins.)↓	7.6	8.2	PR32/2	Class A Drug Seizures (tabs/doses)↑	8			35								S612/5	Sickness absence for police officers↓	4.0%	4.5%	
	SR23/1	Non-emergency calls answered @ 40 sec. (target 90%)↑	89%	87%	PR33/2	Class A Drug Seizures (ml)↑	0			0								S613/5	Sickness absence for police staff↓	3.4%	4.7%	
					PR34/2	Number of drug dealers reported↑	59			85									S614	Ratio of police officers leaving the organisation	0.7%	1.1%
																			S615	Ratio of police staff leaving the organisation	3.5%	2.9%
																			S616	Salary costs accounted for by overtime	4.0%	3.7%
																			S617/5	Availability of vehicle fleet↑	99.2%	98.4%
Inputs	SR30	Expenditure on call management (EM)	£0.292	£0.309	PR40	Expenditure on crime management (EM)	£5.799			£6.140								CJ10	Expenditure on support for the criminal justice system (EM)	£0.000	£0.000	
					PR41	Expenditure on community safety (EM)	£3.444			£3.646												
					PR42	Expenditure on public order (EM)	£0.496			£0.526												
					PR43	Expenditure on traffic management (EM)	£0.738			£0.782												
					PR44/5	Number of Special Constables↑	60			83												
					PR45/5	Number of Special Constables duty hours↑	3,056			5,489												
Context	SR40	Emergency telephone calls per 10K pop'↓	244	303	PR50	Number of registered sex offenders	211			196												
	SR41	Non-emergency telephone calls per 10K pop'↓	2,713	2,923	PR51	Number of domestic abuse incidents per 10K pop'↓	115			111												
	SR42	Total number of incidents per 10K pop'↓	1,011	1,125	PR52	Estimated number of problem drug users↓	No Data			1,866												
	SR43	Number of sudden death incidents↓	118	123	PR53	Number of persons taken into police custody↓	3,229			3,459												

Key
 Indicator Positive (Improved / Maintained Performance or Reduced Service Demand)
 Indicator Negative (Reduced Performance or Increased Service Demand)
 Indicator Neutral
 Lead Dept Currently Unable to Provide Data
↑ Indicators Desired Direction of Travel

* The Force aims to deliver improvement in these indicators using the following Pillars of Safer Central:

- 1 - 'Making People Feel Safer'
- 2 - 'Tackling the Dealers'
- 3 - 'Making Our Roads Safer'
- 4 - 'Tackling Violent Crime'
- 5 - 'Moving the Force Forward'

Indicator specific to Central Scotland Police (local indicator)
 Single Outcome Agreement Indicator (SOA)
 Crime statistics counting convention = SEJD MKQ ('date created', detections not linked)
 Per K pop' = Per Thousand Population
 Per MVK = Per Million Vehicle Kilometers
 KSI = Killed and Seriously Injured

Central Scotland Police Performance Framework

Falkirk Area Command Results, Year to Date Quarter 1 2008/09

(01/04/08 - 30/06/08)

Service Response

Public Reassurance & Community Safety

Criminal Justice & Tackling Crime

Sound Governance & Efficiency

Ref *	Indicator	2008/09	2007/08
SR1/5	Complaint cases per 10K incidents↓	10.3	10.7
SR2/5	Complaint allegations↓	20	26
SR3/5	Compliant allegations where action taken	5%	15%
SR4/5	Service complaints per 10K pop↓	0.27	0.67
SR5/1	Service user satisfaction (initial contact)↑	Data sourced from QA	88%
SR6/1	Service user satisfaction (overall contact)↑	Service User Survey Q2	86%
SR7/1	Complainers adequately updated re progress↑		58%
SR8/1	General satisfaction with force performance↑		90%
SR9/1	Satisfaction with police patrol visibility↑		51%

Ref *	Indicator	2008/09			2007/08			3-Yr Avg.		
PR1/4	Gp 1 crimes (Number↓, per K pop'↓, % detection↑)	70	0.47	86%	60	0.40	102%	58	0.39	97%
PR2/1	Gp 2 crimes (Number↓, per K pop'↓, % detection↑)	59	0.39	93%	57	0.38	100%	61	0.41	90%
PR3/1	Gp 3 crimes (Number↓, per K pop'↓, % detection↑)	1,116	7.46	37%	962	6.43	43%	1,021	6.82	51%
PR4/1	Gp 4 crimes (Number↓, per K pop'↓, % detection↑)	728	4.86	33%	705	4.71	39%	753	5.03	38%
PR5/2	Gp 5 crimes (Number, per K pop', % detection)	468	3.13	97%	584	3.90	101%	574	3.83	100%
PR6/1	Gp 6 crimes (Number, per K pop', % detection)	1,397	9.33	86%	1,553	10.38	89%	1,449	9.68	91%
PR7/3	Gp 7 crimes (Number, per K pop', % detection)	2,517	16.82	99%	2,683	17.92	95%	2,278	15.22	101%
PR8/1	Racist crimes (Number, per K pop', % detection↑)	36	0.24	81%	52	0.35	77%	51	0.34	76%
PR9/1	Residential house break-ins (Number↓, per K pop'↓, % detection↑)	75	0.50	36%	53	0.35	66%	80	0.53	51%
PR10/1	Vandalisms (Number↓, per K pop'↓, % detection↑)	677	4.52	32%	659	4.40	37%	706	4.72	36%
PR11/1	Gp 1-5 crime (Number, per K pop', % detection↑)	2,441	16.31	50%	2,368	15.82	59%	2,467	16.48	61%
PR12/1	Enforcement of quality of life offences (No. Detected↑, per K pop↑)	844	5.64		920	6.15		942	6.29	
PR13/3	All Person KSI (Number↓, per MVK↓)	19	0.053		23	0.064		18	0.050	
PR14/3	Child KSI (Number↓, per MVK↓)	4	0.011		2	0.006		3	0.008	
PR15/3	Slight injuries (Number↓, per MVK↓)	71	0.198		79	0.220		72	0.201	
PR16/3	Injury road collisions (Number↓, per MVK↓)	70	0.195		76	0.212		70	0.195	
PR17/3	Alcohol related road collisions (Number↓, per MVK↓)	1	0.003		3	0.008		3	0.008	
PR18/3	Alcohol related driving incidents (Number↓, per MVK↓)	53	0.148		69	0.192		62	0.173	
PR20/1	Racist incidents (Number, per K pop')	37	0.25		47	0.31				

Ref *	Indicator	2008/09	2007/08
CJ1/5	SPR's to COPFS @ 28 days (target >80%)↑	86%	85%
CJ2/5	SPR's to SCRA @ 14 days (target >80%)↑	83%	80%
CJ3/5	SPR's marked as 'no proceedings' by COPFS↓	11%	18%
CJ4/5	Antisocial behaviour fixed penalty notices issued↑	245	181
CJ5/5	Formal police warnings issued (adults)↑	73	81
CJ6/5	Restorative justice warnings issued↑	39	77

Ref *	Indicator	2008/09	2007/08
S610	Number of police officers (FTE)	258	No Data
S611	Number of police staff (FTE)	43	No Data
S612/5	Sickness absence for police officers↓	No Data	No Data
S613/5	Sickness absence for police staff↓	No Data	No Data
S614	Ratio of police officers leaving the organisation	0.8%	No Data
S615	Ratio of police staff leaving the organisation	8.3%	No Data
S616	Salary costs accounted for by overtime	4.4%	3.9%
S617/5	Availability of vehicle fleet↑	No Data	No Data

Ref *	Indicator	2008/09	2007/08
SR21/1	Emergency calls attended within target↑	89%	91%
SR22/1	Average emergency call attendance time (mins.)↓	7.4	7.9

Ref *	Indicator	2008/09	2007/08
PR30/2	Class A Drug Supply Offences↑	23	44
PR34/2	Number of drug dealers reported↑	20	38

Ref *	Indicator	2008/09	2007/08
S620	Expenditure on salaries (£M)	£2.949	£2.762
S621	Ratio of expenditure on operating costs:	No Data	No Data
S623	Variance from overtime budgets↓	62.4%	
S624	Ratio of female police officers	30%	No Data
S625	Ratio of male police officers	70%	No Data
S626	Ratio of female police staff	67%	No Data
S627	Ratio of male police staff	33%	No Data
S628	Ratio of police officers from minority ethnic groups	0.4%	No Data
S629	Ratio of police staff from minority ethnic groups	0.0%	No Data
S630	Ratio of police officers by service band:		
	≤5 yrs service	44.3%	No Data
	≥26 yrs service	6.9%	No Data
S631	Ratio of police staff by service band:		
	≤5 yrs service	43.8%	No Data
S632	Ratio of disabled staff in post	No Data	No Data
S634	Expenditure per resident	No Data	No Data

Ref *	Indicator	2008/09	2007/08
PR44/5	Number of Special Constables↑	35	46
PR45/5	Number of Special Constables duty hours↑	1,662	2,005

Ref *	Indicator	2008/09	2007/08
SR42	Total number of incidents per 10K pop'↓	974	1,063
SR43	Number of sudden death incidents↓	59	60
SR44	Number of missing persons incidents↓	137	123

Ref *	Indicator	2008/09	2007/08
PR50	Number of registered sex offenders	85	78
PR51	Number of domestic abuse incidents per 10K pop'↓	127	122
PR52	Estimated number of problem drug users↓	No Data	856
PR53	Number of persons taken into police custody↓	1,639	1,700

Ref *	Indicator	2008/09	2007/08
S630	Ratio of police officers by service band:		
	≤5 yrs service	44.3%	No Data
	≥26 yrs service	6.9%	No Data
S631	Ratio of police staff by service band:		
	≤5 yrs service	43.8%	No Data
S632	Ratio of disabled staff in post	No Data	No Data
S634	Expenditure per resident	No Data	No Data

Ref *	Indicator	2008/09	2007/08
PR50	Number of registered sex offenders	85	78
PR51	Number of domestic abuse incidents per 10K pop'↓	127	122
PR52	Estimated number of problem drug users↓	No Data	856
PR53	Number of persons taken into police custody↓	1,639	1,700

Ref *	Indicator	2008/09	2007/08
SR42	Total number of incidents per 10K pop'↓	974	1,063
SR43	Number of sudden death incidents↓	59	60
SR44	Number of missing persons incidents↓	137	123

Ref *	Indicator	2008/09	2007/08
PR50	Number of registered sex offenders	85	78
PR51	Number of domestic abuse incidents per 10K pop'↓	127	122
PR52	Estimated number of problem drug users↓	No Data	856
PR53	Number of persons taken into police custody↓	1,639	1,700

Ref *	Indicator	2008/09	2007/08
S630	Ratio of police officers by service band:		
	≤5 yrs service	44.3%	No Data
	≥26 yrs service	6.9%	No Data
S631	Ratio of police staff by service band:		
	≤5 yrs service	43.8%	No Data
S632	Ratio of disabled staff in post	No Data	No Data
S634	Expenditure per resident	No Data	No Data

Ref *	Indicator	2008/09	2007/08
S630	Ratio of police officers by service band:		
	≤5 yrs service	44.3%	No Data
	≥26 yrs service	6.9%	No Data
S631	Ratio of police staff by service band:		
	≤5 yrs service	43.8%	No Data
S632	Ratio of disabled staff in post	No Data	No Data
S634	Expenditure per resident	No Data	No Data

Key
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 Indicator Negative (Reduced Performance or Increased Service Demand)
 Indicator Neutral
 Lead Dept Currently Unable to Provide Data
↑ Indicators Desired Direction of Travel

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- 5 - 'Moving the Force Forward'

Indicator specific to Central Scotland Police (local indicator)
 Single Outcome Agreement Indicator (SOA)

Crime statistics counting convention = SEJD MKQ ('date created', detections not linked)
 Per K pop' = Per Thousand Population
 Per MVK = Per Million Vehicle Kilometers
 KSI = Killed and Seriously Injured

Central Scotland Police Performance Framework

Stirling Area Command Results, Year to Date Quarter 1 2008/09

(01/04/08 - 30/06/08)

Service Response

Public Reassurance & Community Safety

Criminal Justice & Tackling Crime

Sound Governance & Efficiency

Outcomes

Ref *	Indicator	2008/09	2007/08
SR1/5	Complaint cases per 10K incidents↓	12.4	12.9
SR2/5	Complaint allegations↓	13	16
SR3/5	Compliant allegations where action taken	31%	13%
SR4/5	Service complaints per 10K pop↓	0.46	0.34
SR5/1	Service user satisfaction (initial contact)↑	Data sourced from QA	90%
SR6/1	Service user satisfaction (overall contact)↑	from QA	84%
SR7/1	Complainers adequately updated re progress↑	Service	54%
SR8/1	General satisfaction with force performance↑	User	85%
SR9/1	Satisfaction with police patrol visibility↑	Survey Q2	35%

Ref *	Indicator	2008/09			2007/08			3-Yr Avg.		
PR1/4	Gp 1 crimes (Number↓, per K pop'↓, % detection↑)	34	0.39	97%	32	0.36	106%	35	0.40	100%
PR2/1	Gp 2 crimes (Number↓, per K pop'↓, % detection↑)	17	0.19	94%	43	0.49	95%	26	0.30	96%
PR3/1	Gp 3 crimes (Number↓, per K pop'↓, % detection↑)	589	6.71	40%	690	7.86	44%	686	7.81	49%
PR4/1	Gp 4 crimes (Number↓, per K pop'↓, % detection↑)	436	4.97	36%	408	4.65	36%	438	4.99	41%
PR5/2	Gp 5 crimes (Number, per K pop', % detection)	310	3.53	100%	324	3.69	102%	339	3.86	99%
PR6/1	Gp 6 crimes (Number, per K pop', % detection)	834	9.50	95%	919	10.47	90%	862	9.82	92%
PR7/3	Gp 7 crimes (Number, per K pop', % detection)	1,266	14.42	101%	1,433	16.32	92%	1,232	14.03	100%
PR8/1	Racist crimes (Number, per K pop', % detection↑)	31	0.35	74%	14	0.16	79%	25	0.28	92%
PR9/1	Residential house break-ins (Number↓, per K pop'↓, % detection↑)	32	0.36	63%	61	0.69	33%	49	0.56	31%
PR10/1	Vandalisms (Number↓, per K pop'↓, % detection↑)	403	4.59	34%	369	4.20	34%	407	4.64	39%
PR11/1	Gp 1-5 crime (Number, per K pop', % detection↑)	1,386	15.78	54%	1,497	17.05	57%	1,523	17.34	59%
PR12/1	Enforcement of quality of life offences (No. Detected↑, per K pop↑)	535	6.09		516	5.88		567	6.46	
PR13/3	All Person KSI (Number↓, per MVK↓)	29	0.099		20	0.068		26	0.089	
PR14/3	Child KSI (Number↓, per MVK↓)	2	0.007		1	0.003		2	0.007	
PR15/3	Slight injuries (Number↓, per MVK↓)	69	0.235		89	0.303		81	0.276	
PR16/3	Injury road collisions (Number↓, per MVK↓)	79	0.269		85	0.289		82	0.279	
PR17/3	Alcohol related road collisions (Number↓, per MVK↓)	1	0.003		6	0.020		3	0.010	
PR18/3	Alcohol related driving incidents (Number↓, per MVK↓)	45	0.153		61	0.208		54	0.184	
PR20/1	Racist incidents (Number, per K pop')	32	0.36		18	0.20				

Ref *	Indicator	2008/09	2007/08
CJ1/5	SPR's to COPFS @ 28 days (target >80%)↑	87%	83%
CJ2/5	SPR's to SCRA @ 14 days (target >80%)↑	81%	79%
CJ3/5	SPR's marked as 'no proceedings' by COPFS↓	13%	17%
CJ4/5	Antisocial behaviour fixed penalty notices issued↑	176	76
CJ5/5	Formal police warnings issued (adults)↑	30	29
CJ6/5	Restorative justice warnings issued↑	28	44

Ref *	Indicator	2008/09	2007/08
S610	Number of police officers (FTE)	167	No Data
S611	Number of police staff (FTE)	30	No Data
S612/5	Sickness absence for police officers↓	No Data	No Data
S613/5	Sickness absence for police staff↓	No Data	No Data
S614	Ratio of police officers leaving the organisation	1.8%	No Data
S615	Ratio of police staff leaving the organisation	0.0%	No Data
S616	Salary costs accounted for by overtime	4.4%	3.9%
S617/5	Availability of vehicle fleet↑	No Data	No Data

Activities

Ref *	Indicator	2008/09	2007/08
SR21/1	Emergency calls attended within target↑	87%	85%
SR22/1	Average emergency call attendance time (mins.)↓	9.0	10.4

Ref *	Indicator	2008/09	2007/08
PR30/2	Class A Drug Supply Offences↑	38	58
PR34/2	Number of drug dealers reported↑	29	27

Ref *	Indicator	2008/09	2007/08
CJ1/5	SPR's to COPFS @ 28 days (target >80%)↑	87%	83%
CJ2/5	SPR's to SCRA @ 14 days (target >80%)↑	81%	79%
CJ3/5	SPR's marked as 'no proceedings' by COPFS↓	13%	17%
CJ4/5	Antisocial behaviour fixed penalty notices issued↑	176	76
CJ5/5	Formal police warnings issued (adults)↑	30	29
CJ6/5	Restorative justice warnings issued↑	28	44

Ref *	Indicator	2008/09	2007/08
S620	Expenditure on salaries (EM)	£1.770	£1.657
S621	Ratio of expenditure on operating costs:	No Data	No Data
S623	Variance from overtime budgets↓	126.0%	
S624	Ratio of female police officers	26%	No Data
S625	Ratio of male police officers	74%	No Data
S626	Ratio of female police staff	66%	No Data
S627	Ratio of male police staff	34%	No Data
S628	Ratio of police officers from minority ethnic groups	1.9%	No Data
S629	Ratio of police staff from minority ethnic groups	0.0%	No Data
S630	Ratio of police officers by service band: ≤5 yrs service	36.9%	No Data
	≥26 yrs service	8.9%	No Data
S631	Ratio of police staff by service band: ≤5 yrs service	34.4%	No Data
S632	Ratio of disabled staff in post	No Data	No Data
S634	Expenditure per resident	No Data	No Data

Inputs

Ref *	Indicator	2008/09	2007/08
PR44/5	Number of Special Constables↑	19	27
PR45/5	Number of Special Constables duty hours↑	1,079	3,007

Ref *	Indicator	2008/09	2007/08
PR50	Number of registered sex offenders	46	43
PR51	Number of domestic abuse incidents per 10K pop'↓	87	72
PR52	Estimated number of problem drug users↓	No Data	713
PR53	Number of persons taken into police custody↓	1,507	1,729

Ref *	Indicator	2008/09	2007/08
SR42	Total number of incidents per 10K pop'↓	1,013	1,150
SR43	Number of sudden death incidents↓	37	38
SR44	Number of missing persons incidents↓	66	129

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Key
 Indicator Positive (Improved / Maintained Performance or Reduced Service Demand)
 Indicator Negative (Reduced Performance or Increased Service Demand)
 Indicator Neutral
 Lead Dept Currently Unable to Provide Data
↕ Indicators Desired Direction of Travel

* The Force aims to deliver improvement in these indicators using the following Pillars of Safer Central:

- 1 - 'Making People Feel Safer'
- 2 - 'Tackling the Dealers'
- 3 - 'Making Our Roads Safer'
- 4 - 'Tackling Violent Crime'
- 5 - 'Moving the Force Forward'

Indicator specific to Central Scotland Police (local indicator)
Single Outcome Agreement Indicator (SOA)
 Crime statistics counting convention = SEJD MKQ ('date created', detections not Per K pop' = Per Thousand Population
 Per MVK = Per Million Vehicle Kilometers
 KSI = Killed and Seriously Injured