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Produced by the Strategic Development Department



## Making Our Roads Safer

**A continued reduction in the number of persons injured on our roads is a key priority for Central Scotland Police and in the year ahead our aim is to:**

- Reduce the number of adult and child road deaths, continue to reduce the number of road users suffering serious and slight injuries and achieve all this through Enforcement, Engineering and more importantly Education and Encouragement.

## Tackling Violent Crime

**Crimes of violence make up just 3% of all crime in the Force – but we will maintain our excellent detection rate in this area.**

**In the year ahead our aim is to:**

- Reduce violent crime by the effective management of violent offenders with our Criminal Justice partners  
Achieve a high clear-up rate for violent crime.



## MOVING THE FORCE FORWARD

**Continuously improving the way we work to deliver a more effective and responsive service. In the year ahead we aim to:**

- Maintain the drive for high quality service through
  - Retention of the Chartermark standard
  - Development of current range of community initiatives with partners.
  - Reducing the time taken to investigate complaints
- Maximise efficient use our resources through
  - Reduction in staff absence
  - Increase hours on duty by Special Constables
  - Review and improve processes to identify and re-deploy resource savings
  - Development of performance management systems in line with the new Scottish Policing Performance Framework
- Develop and improve the organisation through
  - Implementation of findings on workforce modernisation, financial management and resource and demand management
  - Improvement in record management and data sharing with partners.
  - Improvement in internal and external communication processes
  - Support and protection of staff by maximising health, wellbeing and safety initiatives

CENTRAL SCOTLAND POLICE  
TOGETHER FOR SAFER COMMUNITIES



# LOOK FORWARD

CENTRAL SCOTLAND POLICE  
2007-2008 BUSINESS PLAN



## MESSAGE FROM THE CHIEF CONSTABLE

Central Scotland Police strives to provide the highest quality service to communities and the Force remains one of the strongest performing in the United Kingdom.

We have had strong financial support from the three local authorities via the Joint Police Board, which has helped the Force maintain its performance in key areas, driven by the themes of Safer Central.

However we must not rest on our laurels. These are times of change and challenge for all public services. Dynamic partnership working will be critical to the way ahead for everyone.

Elections are on the horizon, the financial landscape is changing with every public penny spent being scrutinised more than ever before, performance management is a priority and workforce modernisation is on the agenda.

We have been declared 'fit for purpose' after inspection and review – but we are looking at ways of creating an organisation which can address the challenges of 21st century policing, from antisocial behaviour to the threat of terrorism.

All this is being considered as we maintain the high professional standards and quality of service our communities expect.

Improving the way we do business must be combined with a continued emphasis on tackling drug crime, vandalism, drinking in public, reducing road casualties and improving public reassurance levels, which must be the focus of the year ahead.

**Andrew Cameron**

Chief Constable



## Values

### Organisational

#### Central Scotland Police will:

- Prevent crime
- Pursue those who break the law
- Preserve public order
- Promote safety and reassurance
- Provide an excellent public service to the whole community, regardless of age, sex, ethnicity or religion.

### Individual

#### Staff will:

- Act with integrity and within the law
- Safeguard the rights of the public
- Act without fear, prejudice or ill will
- Display civility, courtesy, impartiality, patience and restraint.
- Act with common sense
- Use force only when necessary and justified

## Safer Central – Together for Safer Communities

Safer Central is our core policing approach, with intelligence-driven, highly-visible operations focused on community concerns. These will continue in 2007/2008 under the key themes of drugs, road safety, reassurance and violent crime. The Force will seek to continuously improve its performance in each of these areas, and through engagement with partners the Force will address the priorities identified by local Community Safety Strategies. The Safer Central approach will deliver the requirements of the new Scottish Policing Performance Framework.

## Making People Feel Safer

### Providing reassurance to communities is a Force priority. In the year ahead our aim is to:

- Achieve a high crime clear-up rate
- Increase the use of formal police warnings for juvenile offenders
- Improve call management standards and user satisfaction
- Maximise attendance at urgent calls for assistance.
- Protecting vulnerable young people with effective local support partnerships

- Address anti-social behaviour by direct intervention to:
  - Increase enforcement activity for offences which impact on quality of life
  - Reduce residential break-ins
  - Achieve a high clear-up rate for racist crime
  - Reduce youth disorder through effective use of prevention and disruption strategies
- Improve public recognition of Force performance in crime prevention and reduction by:
  - Increase police officer visibility
  - Highlight successes
  - Improve workload management
  - Rapid deployment of resources to key problem areas

## Tackling the Dealers

### Drugs remain at the heart of criminality and anti-social behaviour. In the year ahead a key aim is to:

- Increase reported Class A drug supply offences
- Increase reported Class A drug seizures by weight, dose/tablets and volume
- Systematically disrupt drug dealers activities and increase the numbers of dealers reported