

## Chief Constable's Message



The Force is in a strong position to tackle community concerns. Through major recruiting initiatives, 87 new police officers have been appointed in the past year, bringing the total number of officers to an all time high of 800. An extra 20 officers will be recruited this year and we plan to increase Special Constabulary numbers to 100.

Other significant improvements include the new Falkirk Area Command HQ, the Force Service Centre, which handles all non-emergency contact, and the centralised CCTV centre, which is an excellent example of partnership working between the three local authorities and Central Scotland Police.

New approaches to improve service delivery and staff health and well-being have been introduced. The Variable Shift Arrangements have been successfully integrated, whilst staff availability has increased through new attendance management measures. The new Airwave radio system provides significantly improved communication and enhanced officer safety.

The year ahead will provide many challenges including changes in the Criminal Justice System, full implementation of anti social behaviour legislation and an increased focus on child protection issues to name but a few examples. The G8 conference is also a significant feature for all Scottish Forces including our own. The national Diversity Strategy

will be fully implemented in line with our commitment to ensuring every member of the Force feels valued and has equality of opportunity.

The Force has an excellent performance record. I am confident that through partnership working and the dynamic Safer Central philosophy we will continue to deliver an excellent service to our communities.

## Policing Approach

The Central Scotland Police policing approach is based on our communities needs. Our core tasks are to:

- Prevent crime
- Pursue and detect those who break the law
- Preserve peace and public order
- Promote safety and reassurance in our communities.



## Service Commitment

We are committed to providing an effective public service and will demonstrate professionalism at all times. All staff will:

- Display integrity and act within the law at all times
- Safeguard the rights of all members of the public
- Act without fear, favour, prejudice or ill will
- Demonstrate civility, courtesy, impartiality, patience and restraint
- Adopt a common-sense approach to situations
- Use only such force as is necessary and justified
- Respond with sensitivity to the needs and aspirations of the whole community, irrespective of age, sexual orientation, ethnic, religious or social background.

## Safer Central

The Safer Central philosophy is the core to our policing approach and delivers excellent results. It allows the organisation to concentrate on service delivery and set performance indicators in key areas identified through public consultation and internal processes. Public reassurance however, would benefit from improved communication and marketing to ensure that performance is well understood by our communities. We intend to improve in this area.



## Reassurance

### "Making People Feel Safer"

Providing high visibility targeted patrols and concentrating on crimes affecting people's homes and environment are Force priorities. Through partnership, there will also be a focus on solving problems such as group disorder, underage drinking, and the illegal supply of alcohol. A prompt response to service calls and effective incident resolution also feature highly among public expectations and in response to these issues our aim is to:

	Target
Increase community reassurance and confidence satisfaction with police visibility and engagement with the public	More than 40%
Achieve a high crime clear up rate	More than 60%
Achieve a high clear up rate for racist crime	More than 83%
Increase the number of vandalism cleared up	More than 2520
Reduce the number of residential housebreakings	Less than 760
Answer 999 calls within 10 seconds	More than 88%
Attend urgent calls for assistance within target	More than 88%

## Overlord

### "Tackling the Dealers"

Drugs misuse brings great personal suffering and significant social disruption. Every effort will be made to target the supplies and suppliers and disrupt the chain of misery. We will also work closely with our partners to improve education around drug abuse and thereby positively impact on demand. Specific targets are to:

	Target	
Increase reporting for Class A drugs supply offences	More than 200	
Increase Class A drug Seizures	Weight (g)	More than 800
	No. of Doses/Tablets	More than 356
	Volume (ml)	More than 1092



## Tundra

### "Making Our Roads Safer"

Tackling speeding, improving intelligence on known and persistent offenders and better use of technology. Through Automatic Number Plate and other intelligence media The Roads Policing Unit will support the Force focus on travelling criminals. Specific targets are to:

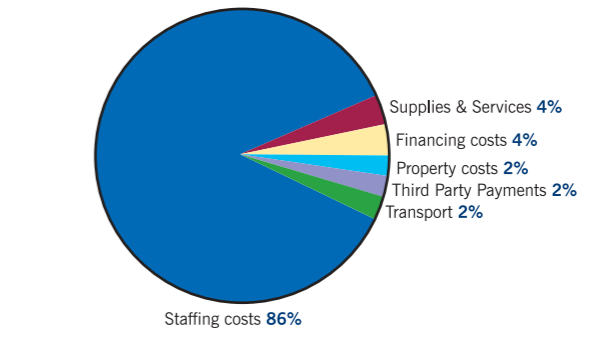
	Target
Reduce the number of road deaths and injuries	Less than 196
Reduce the number of child deaths and injuries	Less than 28
Reduce the number of slight injuries	Less than 700





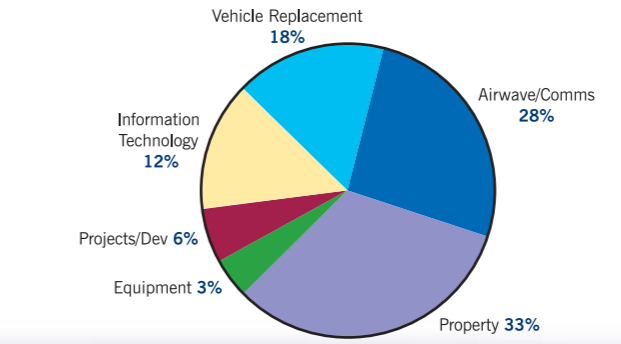
## Revenue Expenditure

### £53.9M Revenue Budget



## Capital Expenditure

### £1.6M Capital Budget



## Financial Resources

Our service is financed through a combination of capital and revenue budgets. Capital budget covers major spend on communications equipment, transport and buildings. Revenue budget covers day to day costs, such as salaries, fuel and stationery. The budget this year amounts to £53.9M for revenue (an increase of £5M) and £1.6M for capital (a reduction of £3M due to the completion of Falkirk Office).

### Revenue

Staffing costs	£46,519K
Property costs	£1,039K
Supplies & Services	£2,385K
Transport	£817K
Third Party Payments	£863K
Financing Costs	£2,311K
<b>Total Expenditure</b>	<b>£53,934K</b>
Income	-£4,907K
<b>Total Net Expenditure</b>	<b>£49,026K</b>

### Capital

Property	£559K
Equipment	£50K
ICT	£200K
Airwave/Communications	£467K
Projects/Development	£96K
Vehicle Replacement	£300K
<b>Total Expenditure</b>	<b>£1,672K</b>

## Force Improvement

In the next year, we will make better use of the **Force Service Centre**, by adding more capability to the process, and expanding the range of enquiries that it can process and resolve.

Based on community and Force consultation processes, this year's improvement theme will be maximising our front line service resources. The Force will review how and where we use our people, to improve our officers' ability to deliver a front line service.

A Continuous Development Programme will enhance the skills of our staff, allowing them to develop personally and to the benefit of the Force.

An efficient Performance Management System and accurate management information are key to a successful police service. These areas will be reviewed and improved.



## Advance

### "Moving the Force Forward"

In a rapidly changing environment maintaining resources at optimum levels is vital. This means ensuring the best possible staffing levels, making the best use of existing staff and other resources, streamlining processes and harnessing the full benefits of technology. Specifically this includes:

	Target
Reducing the number of days lost to sickness absence per staff member (equivalent to an additional 15 officers)	<b>Less than 9</b>
Increasing the proportion of police reports submitted within target	<b>More than 56%</b>
Recruiting additional officers	
Police officers	<b>20</b>
Special constables	<b>40</b>
Implementing the ACPOS Diversity Strategy by	<b>Dec 2005</b>
Examining the feasibility of a police cadet scheme by	<b>Dec 2005</b>

## Safeguard

### "Tackling Violent Crime"

Protecting vulnerable members of the community from violent crime is a key priority and will be achieved through high visibility operations, physical prevention measures and rigorous investigation, all designed to:

	Target
Reduce the number of violent crimes	<b>Less than 520</b>
Achieve a high clear up rate for violent crime	<b>More than 96%</b>

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Requests for this information in other formats can be made by contacting the Force Diversity Strategy Officer on 01786 826022