

STATUTORY PERFORMANCE INDICATORS

The Local Government Act 1992 requires the Force to publish Statutory Performance Indicators relating to activities that will enable appropriate comparisons on the basis of cost, economy, efficiency and effectiveness. The indicators for Central Scotland Police for the financial year ending 31st March 2009 are detailed under the headings shown below. Previous years figures and the Scottish average (where available) are also included to allow the performance of the Force to be placed in context.

Indicator		2007/08	2008/09	
		Central Scotland Police	Central Scotland Police	Scottish Average
Percentage of crimes/offences cleared up:	Crimes of violence	96.1%	97.2%	63.9%
	Crimes of indecency	97.7%	80.0%	68.1%
	Crimes of dishonesty	48.6%	50.3%	38.9%
	Fire-raising, malicious mischief etc	39.2%	34.6%	25.0%
	Other crimes	100.6%	99.6%	98.1%
	Offences (miscellaneous)	94.1%	89.9%	83.4%
	Offences (Road Traffic)	103.2%	99.0%	98.8%
The proportion of 999 calls answered within 10 seconds		89.4%	91.7%	93.1%
The proportion of working time lost to sickness absence for:	Police Officers	3.5%	3.6%	4.3%
	Police Staff	4.3%	4.3%	5.1%
Number of complaints about Police Officers and Police Staff per 10,000 incidents reported		10.8	14.2	16.6
Number of service complaints raised about the force per 10,000 population		1.96	2.84	1.4
The number of racist incidents per 1,000 population		1.16	1.31	~
Percentage of racially motivated crimes cleared up		78.5%	76.1%	60.9%
Class A drug seizures	Weight (grams)	3,756	15,116	~
	No. of Doses/Tablets	18,979	9	~
	Volume (ml)	0	0	~
The number of offences for supply and possession with intent to supply class A drugs		675	579	~
The number of people killed or injured as a result of road accidents	All people killed or seriously injured	157	167	~
	Children killed or seriously injured	10	22	~
	All people with slight injuries	723	700	~
Percentage of police reports sent to the Children's Reporter within 14 calendar days of caution/charge		81.8%	83.4%	87.4%
Percentage of police reports sent to the Procurator Fiscal within 28 calendar days of caution/charge		83.6%	86.3%	83.4%